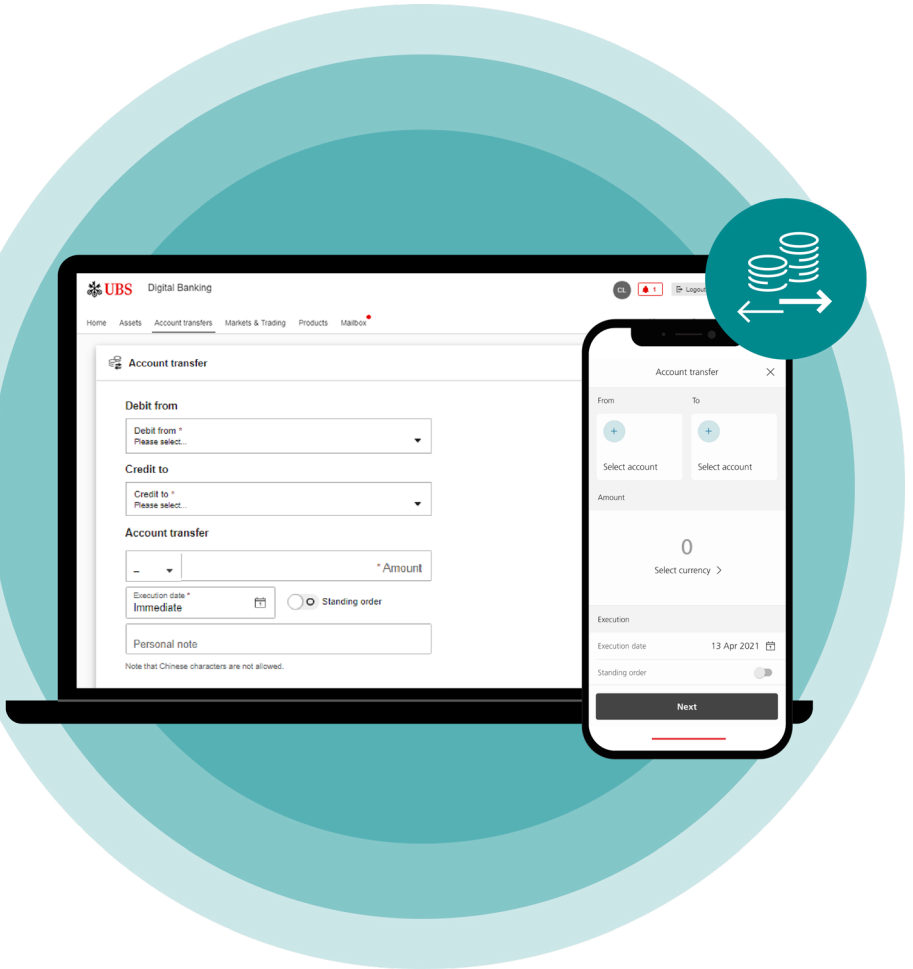




UBS Account Transfer

Securely and conveniently transfer funds across your UBS accounts.

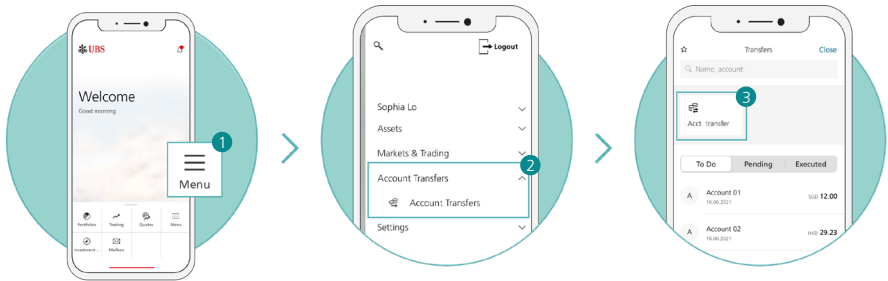


How to perform account transfers

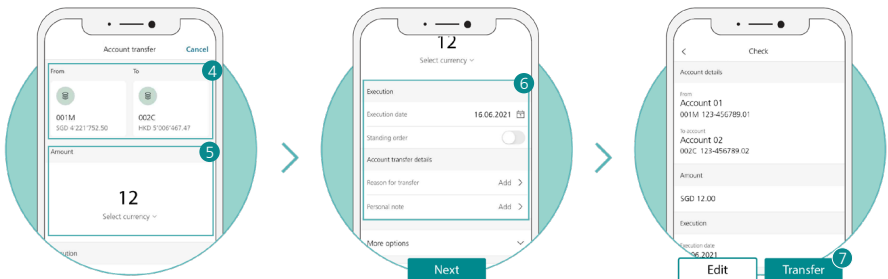
Mobile banking and e-banking

This is how you can transfer funds across UBS accounts and manage them easily, no matter the time and place:

1. Log into Digital Banking and select "Menu".
2. Select "Account Transfers", followed by "Account Transfers".
3. Select "Acct. transfer".



4. Choose the debit and credit accounts for your transfer.
5. Input the amount and select the currency.
6. Choose the execution day. Select "Same-day" for immediate transfer, "Future order" for transfer on a specific date, or "Standing order" for recurring transfer. You may add your "Reason of transfer" and "Personal note", or request the credit/debit advice.
7. On the "Check" page, select "Edit" to edit the entry or "Transfer" to proceed.



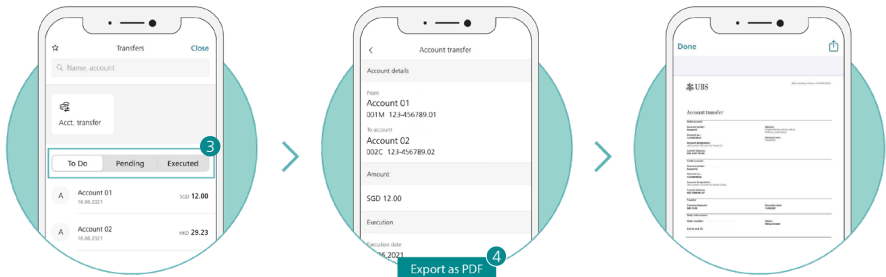
A message will pop up to confirm that your order is created and accepted.

How to check your transfer status

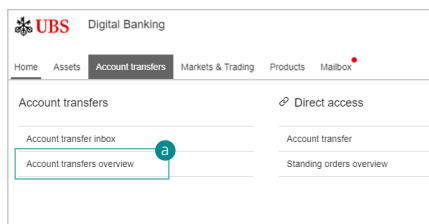
Mobile banking

You can check your transfer statuses after submitting the transfer orders.

1. Log in to mobile banking and select “Menu”.
2. Select “Account Transfers”, followed by “Account Transfers”.
3. Choose a status. Select “To Do” to view transfers that require an action from you, “Pending” for transfers that are scheduled to be executed, or “Executed” for successful transfers.
4. If you wish to export your transfer statement to PDF, choose the specific transfer, review it, and select “Export as PDF”.

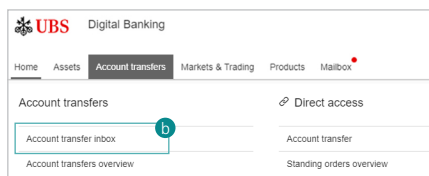


E-banking



1. Log in to e-banking.
2. (a) On the menu, select “Account transfers”, followed by “Account transfers overview” to view all orders*.

* Except non-executed orders and orders with missing approval.



- (b) To review all non-executed orders and orders with missing approval, select “Account transfers”, then select “Account transfer inbox” on the homepage.

3. A list of all transfer orders will be displayed according to their transfer status.

(a) Account transfers overview

Category	Status	Details
Pending order	Fully approved	The transfer is authorized and ready for execution. You can still cancel and amend the transfer up to the execution date.
	Being processed	We are verifying the transfer order. Possible delays could be due to insufficient funds, an account block on the execution data, or other reasons. Transfers cannot be canceled or amended at this stage.
	Partially approved	For banking relationships that require joint-signing authority, a second signature is required to authorize the transfer.
	Expired	For banking relationships that require joint-signing authority, a second signature was not provided before the execution data. The transfer order has expired.
Standing order	Fully approved	The standing order has been authorized and set up on Digital Banking. You may cancel, amend or interrupt the standing order when necessary.
	Interrupted	The standing order has been put on hold.
	Expired	The execution period for the standing order is over.
Executed orders	Executed	The transfer has been executed successfully.

(b) Account transfer inbox

Category	Status	Details
Non-executed orders	Not executed	The transfer was not executed.
Orders with missing approval	Partially executed	For banking relationships that require joint-signing authority, a second signature is required to approved the transfer.

How to amend/cancel/interrupt transfer orders

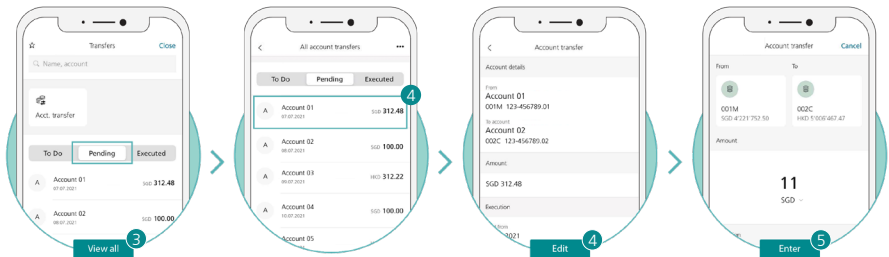
Please note that transfer orders can only be amended, canceled, or interrupted when:

- i. the transfer status is fully approved, and
- ii. the original transfer order is created by the same person performing the amendment or cancellation.

Mobile banking

To amend your transfer order:

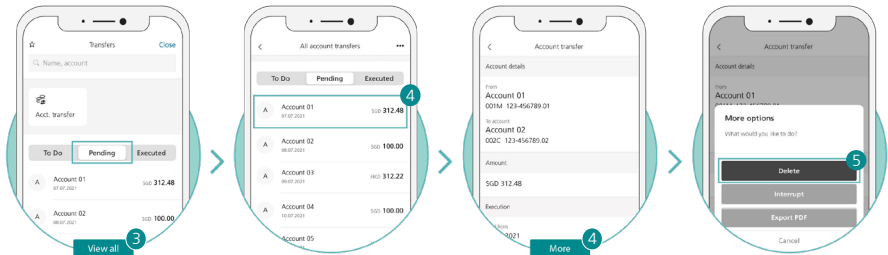
1. Log in to mobile banking.
2. Select "Account Transfers", followed by "Account Transfers".
3. Under "Pending", select "View all". A list of all pending orders will be shown.
4. Choose your desired transfer order and select "Edit".
5. Update the transfer order details.



A message will pop up to confirm that your order is successfully amended.

To cancel your transfer order:

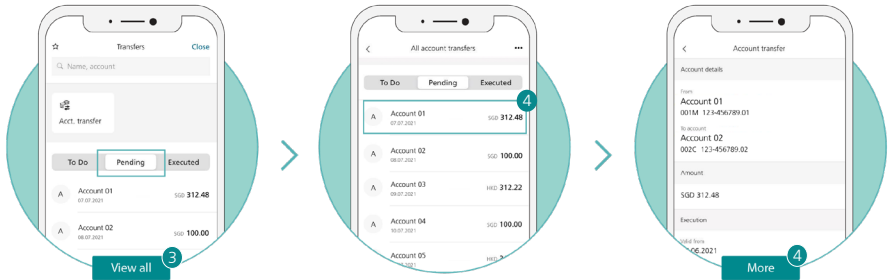
1. Log in to mobile banking.
2. Select "Account Transfers", followed by "Account Transfers".
3. Under "Pending", select "View all". A list of all pending orders will be shown.
4. Choose your desired transfer order and select "More".
5. A pop-up menu will appear. Select "Delete".



A message will pop up to confirm that your order is successfully deleted.

To interrupt your standing order:

1. Log in to mobile banking.
2. Select "Account Transfers", followed by "Account Transfers".
3. Under "Pending", select "View all". A list of all pending orders will be shown.
4. Choose your desired standing order and select "More".

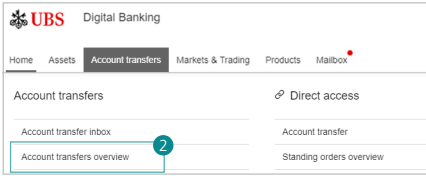


5. A pop-up menu will appear. Select "Interrupt".
6. Choose the interruption start date and select "Interrupt order". For a specific duration, toggle "Interruption for a specified period" and choose the start and end dates for the interruption period.
7. Click "Interrupt order" to proceed.

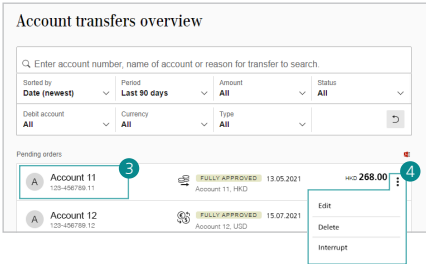


A message will pop up to confirm that your order is successfully interrupted.

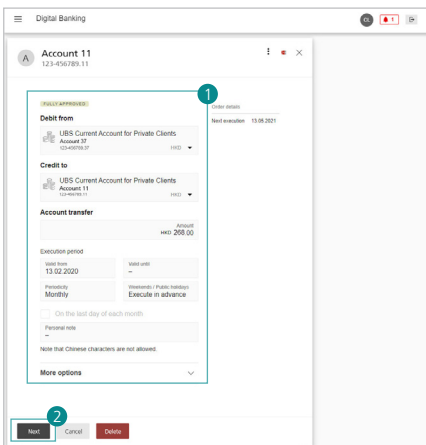
E-banking



1. Log in to e-banking.
2. On the menu, select "Account transfers", followed by "Account transfers overview".

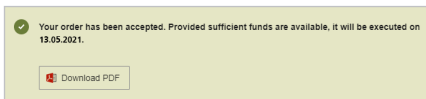


3. Select the transfer order that you wish to amend, cancel or interrupt.
4. Click the end of the row to expand the menu and view options to "Edit", "Delete" or "Interrupt" (for standing orders only).

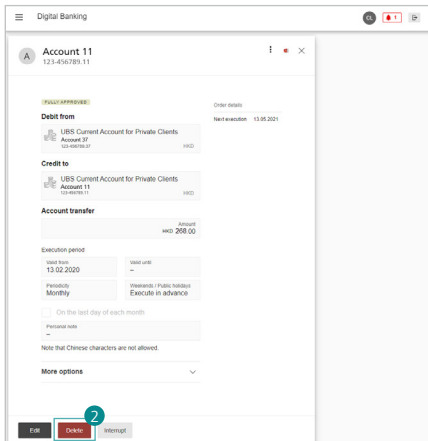


To amend a pending order:

1. Edit your transfer details.
2. Select "Next" to proceed.

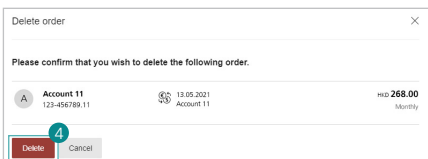


3. A message will pop up to confirm that your amended order is successfully submitted.

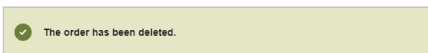


To cancel a pending order:

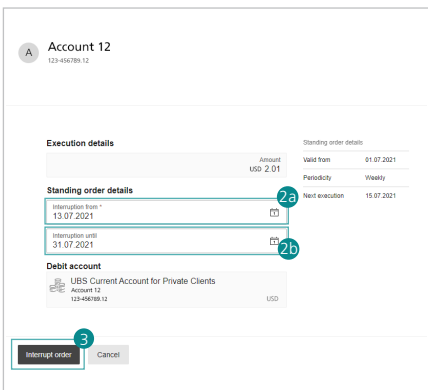
1. On the "Account transfers overview" homepage, select the transfer order to cancel.
2. Select "Delete" to continue.



3. A pop-up will appear for your confirmation to delete order.
4. Select "Delete".

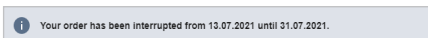


5. A message will pop up to confirm that your order is successfully deleted.



To interrupt a standing order:

1. On the "Account transfers overview" homepage, select the transfer order to interrupt.
2. (a) Select a start date, and click "Interrupt order".
(b) For a specific duration, choose the start and end dates for the interruption period.



3. Click "Interrupt order" to proceed.
4. A message will pop up to confirm that your order is successfully interrupted.

Learn more:



> Account transfer on
e-banking



> Account transfer on
mobile banking

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